



Welcome to . . .

LE MOULIN DE CHAZOTTE



Bienvenue!

We are so looking forward to welcoming you to the Mill and hope that you will have a wonderful stay with us 😊

We live onsite so if you need anything at all, or have any questions or issues during your stay, please do just come and find us.

This welcome booklet is just to help prepare you for your stay and provide some key information that we hope you find useful. In the meantime, if you have any questions or special requests at all then do just get in touch.

See you soon and safe travels!

Laura, Rowan & Alfred





Getting Here...

OUR ADDRESS:

Moulin de Chazotte,
1 Route de Chazotte
16370 Cherves-Richemont, France

The easiest way to find us is to use Google Maps and search for 'Moulin de Chazotte' or using the following link:

<https://goo.gl/maps/qn7f1C6mXT52>

We are located just outside the town of Cognac and between the villages of Cherves Richemont and Mesnac. You can also download detailed driving directions from our website (www.moulindechazotte.com/getting-to-le-moulin).

If you have any problems finding us then please don't hesitate to give us a call or text (00 33 7 88 81 79 21) and we will be happy to help guide you.

Inside your Gîte...

Our aim is for you to completely relax at the Moulin so we have equipped each gîte with (hopefully) everything needed for a comfortable and relaxing stay. Just a reminder that the accommodation is self catering, so you will need to bring your own food and supplies for the week, this includes things like toilet roll (we provide a few to get you started), toiletries, washing powder and anything else you might need.

SMOKING

All gîtes and buildings at the Mill (this includes the barn and bar) are strictly no smoking, this includes at the pool. If you are a smoker, please only do so outside and just ask us and we can provide an ashtray. Please note, this also applies to vaping and this should be done outside only.

WIFI

WiFi is available in all our gîtes but be aware, as we are in rural France, service can be a bit slow and patchy. There are two networks to choose from, Moulin de Chazotte or LMDC2, both have no password so you can access them freely.



ENTERTAINMENT

You probably won't be watching much TV whilst you are here but just in case, each gîte is equipped with a TV and satellite box with UK channels and local French TV.

HAIRDRYER

Each gîte has a hairdryer and this should be found in the bathroom. If you can't find it, then please just let us know.

LAUNDRY

Your gîte is equipped with a washing machine and we provide a few washing tablets to get you started. It should be pretty self explanatory but if you need any help getting the machine to work then just ask. To dry your washing, there are communal washing lines and pegs down by the mill pond. An iron and ironing board are also available in each gîte.

DISHWASHER

Each gîte (apart from Le Chai) is equipped with a dishwasher and again, there will be a few dishwasher tablets under the sink for you. For the more traditional approach, washing up liquid, cloths and sponges are also under the sink.

KITCHEN ITEMS

All gîtes are fully equipped with hopefully everything you need and a full inventory is provided in the kitchen cupboards. When you have group meals, please ensure that all items are returned to the correct kitchen at the end of your stay. If there is anything you need and cannot find, then please do just ask. If you have any breakages during your stay, please do not be afraid to tell us. We have spares of most items so should be able to replace quickly and easily for you.

RUBBISH

You will find that each gîte has two main bins in the kitchen, one for recycling (yellow bin bags) and the other for general waste (black bags). Full bin bags should be taken to the large bins behind the bar and spare bin bags are provided under the kitchen sink. A crate is also provided for all glass as this should not go in either of the bins, these can be emptied at the nearby bottle banks, again ask us for directions.

CLEANING

We do ask that you leave your gîte clean and tidy on your departure. A supply of cleaning materials are available in your gîte. If you need a vacuum cleaner then please just ask. We also request that you keep the other communal areas clean and tidy during your stay, so the pool, barn and bar.

And Outside...

SWIMMING POOL

The pool is open daily during the summer season from 10:00am to 8:00pm (closed on wedding days). Common sense I know, but please ensure that children are supervised at all times and that the safety gate is kept closed. We also request that you do not take glass (this includes glass bottles of wine or beer) into the pool area for safety reasons. Plastic cups are provided in each kitchen and also in the bar.

ACTIVITIES ON-SITE

In the barn you will find table tennis and a dartboard for your use and the gardens are yours to explore and enjoy. There are also swings down by the washing lines near the river.

THE ANIMALS

We have a growing menagerie of animals who live onsite at the Mill including Rémy the labrador, Martell the scruffy terrier, Oliver the little black cat, Suzie the crazy pygmy goat and a handful of chickens. Please feel free to play with and pet them as much as you like, they are all very friendly and love the attention 😊 But please keep your front doors shut to avoid the dogs and cat coming into the houses as other guests may have allergies. Please also avoid feeding any of the animals.



Local Activities...

We are situated between the two villages of Cherves Richemont and Mesnac. There is very little to do or see in Mesnac, but Cherves boasts a small supermarket, pharmacy, tabac, restaurant (lunch only), pizza takeaway, surgery and even a hairdresser! It is just a short drive up the hill or alternatively you could walk (approximately 30 minutes' stroll).

For a larger selection of shops, bars and restaurants including the big supermarkets, you can head to Cognac which is just a ten-minute drive. The main supermarkets are all signposted as you drive into town – Auchan, Intermarché, E.Leclerc and Grand Frais as well as Aldi and LIDL. Intermarché and Auchan are both open on Sunday mornings (but everything else is closed). Cognac also boasts a great market (*Marché Couvert*) which is open every morning (08h00 – 13h00), except Mondays, and is well worth a visit.

For ideas on bars, restaurants and activities, you can find our top recommendations on our website:

<https://www.moulindechazotte.com/things-to-do>. You can also check out Cognac Tourist Information website (<http://tourism-cognac.com/>) for more ideas and of course we are always happy to give you more suggestions and help with bookings once you are here 😊

One last thing...

Our aim is to give all our guests the best stay ever 😊

We want you to have a wonderful time but also do just ask that you remember this is also our home and we will be hosting other guests after you. So, if you cause any damage or issues, that will have a big impact on our business and potentially other peoples' experiences. We do not have a lot of rules or signs all over the place but just ask that everyone uses common sense and courtesy. So, if a door or gate to a private area is closed, please do not just go in anyway, please tidy up after yourselves and basically just treat the place with care.

Most importantly, please remember that we are here so if you need anything at all or have any problems or questions, just let us know, we are always happy to help.



Just in case...

Below is a list of important phone numbers and addresses which may be useful during your stay but as always, if you do have any issues or emergencies then please do just give us a shout and we will do everything we can to help.

Laura & Rowan Wickham (owners)

Moulin de Chazotte, 1 Route de Chazotte, 16370 Cherves Richemont

Laura mobile. +33 (0)7 88 81 79 31

Rowan mobile. +33 (0)7 77 30 78 82

Local Pharmacy – Cherves Richemont

47 Av Jean Monnet, 16370 Cherves Richemont

+33 (0)5 45 83 27 75

Local Doctor – Cherves Richemont

41 Av Jean Monnet, 16370 Cherves Richemont

+33 (0)5 45 83 27 88

Local Dentist – Cherves Richemont

41 Av Jean Monnet, 16370 Cherves Richemont

+33 (0)5 45 83 10 97

Nearest Hospital – Cognac

65 avenue d'Angoulême, 16112 Cognac

+33 (0)5 45 80 15 15

Tourist Information Cognac

16 rue de XIV juillet, 16100 Cognac

+33 (0)5 45 82 10 71

Emergency services number in Europe

112 (can dial from mobile)

Police (Gendarmerie)

17

Fire (Pompiers)

18

Ambulance (SAMU)

15

*If you are not already, then make sure you follow us on our social media channels.
You can see regular updates of what's going on at the Mill and we would love
you to share your own photos and experiences whilst you are here...*



@moulindechazotte



@moulindechazotte



Moulin de Chazotte

1 ROUTE DE CHAZOTTE, 16370 CHERVES RICHEMONT
POITOU CHARENTE, FRANCE